


PROVIDER BULLETIN

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	May 9, 2023
	Purpose:	Educate providers on Provider Taxonomy Requirements on Claims
	Subject:	Provider Taxonomy Requirements on Claims
	Products:	MMA, LTC, FHK
	From:	<u>Provider Relations</u>

Aetna Better Health® of Florida

Provider Taxonomy Requirements on Claims – Friendly Reminder

Original Communication sent on March 9, 2023.

We would like to remind you that **effective May 1, 2023**, to improve registry matching logic required by AHCA on all encounter submissions from Health Plans, Aetna Better Health® of Florida (“the Health Plan”) **will reject claims submitted without taxonomy codes for Billing or Rendering providers NPI’s present on the claim.** Aetna Better Health strongly suggests also sending Taxonomy for Referring or Attending Provider NPI’s when those provider types are included on the claim submission. Please follow the taxonomy billing guidelines outlined in:

www.wpc-edi.com when submitting EDI 837I/837P Claims

www.nucc.org when submitting Professional CMS-1500 Claim Forms

www.nubc.org when submitting Institutional UB-04 Claim Forms

Providers of Aetna Better Health® of Florida Medicaid patients must be registered with Florida’s AHCA using their National Provider Identifier (NPI), Taxonomy Code, Service Address and Billing address. Registration must occur prior to rendering services to the plan’s membership.

Active enrollment on the AHCA Provider Enrollment Portal has been enforced by Aetna Better Health® of Florida (“the Health Plan”) since October of 2022.

The following page provides some [general taxonomy](#) billing guidance based on the sources cited above.

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General Taxonomy Billing Guidance

EDI Submitters

- Aetna Better Health is requiring taxonomy submissions in:
 - Professional Claim: Loop AND Segment 2310B-PRV or Loop and Segment 2000A-PRV
 - Institutional Claim: Loop and Segment 2000A-PRV

Paper CMS-1500 (v02-12) Forms

- Aetna Better health will require Taxonomy Codes in either Box 24J Shaded Area or Box 33

Rendering Provider Taxonomy: Box 24 J Shaded Area

G. DATE OF UNITS	H. PRICE PER UNIT	I. ID. QUAL.	J. RENDERING PROVIDER ID. #
		ZZ	Taxonomy 10#s
		NPI	10 digit NPI
		NPI	

REFERRING PROVIDER INFORMATION

Billing Provider Taxonomy: Box 33B

Organization Name 1st line Street Add (2nd line) Suite (3rd line) and City, state and Zip (Last Line)
10 digit NPI ZZ Taxonomy 10#s

APPROVED OMB-0938-1197 FORM 1500 (02-12)

- In addition, Aetna Better Health highly encourages Taxonomy be submitted in Box 17a with the “ZZ” qualifier when submitting Referring Provider information as seen below.

Referring Provider Taxonomy: Box 17a

17. NAME OF REFERRING PROVIDER OR OTHER SOURCE	17a. ZZ Taxonomy 10#s
DN Referring Prov LName, FName	17b. NPI 10 digit NPI

19. ADDITIONAL CLAIM INFORMATION (Designated by NUCC)

Paper UB-04 Forms

- Aetna Better health will require Taxonomy Codes in Box 81 is the “B3” qualifier as seen below.

81CCA	B3	Taxonomy Code
a		
b		
c		
d		

B-0997

NUBC National Uniform Billing Committee

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- In addition, Aetna Better Health highly encourages Taxonomy be submitted in **Box 76 with the “ZZ” qualifier** when submitting Attending Provider information as seen below.

76 ATTENDING	NPI	QUAL	ZZ	Taxonomy Code
LAST		FIRST		

To avoid claim rejections or denials providers should compare the identification values on the claim to the information registered with State of Florida for accuracy, such as:

- Billing: NPI, Taxonomy, Service and Billing Address (ZIP -5 or ZIP -9), Practice Type
- Rendering: NPI, Taxonomy (if Rendering is different from Billing Provider), Practice Type and Practice Affiliations to Billing Provider NPI's
- If Atypical, ensure the Medicaid ID is registered and effective for the date of service, Billing Address (ZIP -5 or ZIP -9), Practice Type.

Here is the link and contact information to the State of Florida Agency for Health Care Administration Provider Enrollment Medicaid Web Portal - [Enrollment | Florida Medicaid Web Portal \(flmmis.com\)](https://flmmis.com). Or we encourage providers to call the Agency at 1-800-289-7799, Option 4 for additional information.

Thank you for your continued participation in the Aetna Better Health of Florida network. Please contact our Provider Services line should you have any questions at:

Phone: MMA: [1-800-441-5501](tel:1-800-441-5501) (TTY: [711](tel:711))
LTC: [1-844-645-7371](tel:1-844-645-7371) (TTY: [711](tel:711))
FHK: [1-844-528-5815](tel:1-844-528-5815) (TTY: [711](tel:711))
Email: FLMedicaidProviderRelations@aetna.com

Thank you,
Aetna Better Health of Florida
www.aetnabetterhealth.com/florida

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