

 AETNA BETTER HEALTH® OF FLORIDA 261 N. University Drive Plantation, FL 33324 www.AetnaBetterHealth.com/Florida	Date:	January 30, 2023
	Purpose:	Provider Bulletin: Inform providers on the changes regarding Claims Received Report
	Subject:	Claims Received Report
	Products:	MMA, LTC, FHK
	From:	<u>Provider Relations</u>

Aetna Better Health® of Florida

Claims Received Report

Dear Provider,

Aetna Better Health of Florida (ABHFL) would like to inform you that the paper Claims Received Report will no longer be distributed via mail **effective February 1, 2023**.

The Claims Received Report will be available electronically only. Claims status can be obtained through availability or through the Medicaid Web Portal (MWP).

Visit our ABHFL provider site to view the provider portal:

<https://www.aetnabetterhealth.com/florida/providers/portal.html>

- **Availity:** <https://apps.availity.com/availability/web/public.elegant.login/>
- **Medicaid Web Portal:** <https://medicaid.aetna.com/MWP>

We appreciate the excellent care you provide to our members. As always, please don't hesitate to contact our Provider Services line if you have any questions at:

Phone: MMA: 1-800-441-5501
 LTC: 1-844-645-7371
 FHK: 1-844-528-5815

Email: FLMedicaidProviderRelations@aetna.com

Thank you,

Aetna Better Health of Florida

www.aetnabetterhealth.com/florida

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